

## DX1000 DASH CAM

**User Manual** 

www.aguriworld.co.uk

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#### Declaration

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#### What's in the box?

- 1 x Aguri DX1000 dash cam
- 1 x Windscreen suction cup mount
- 1 x Fixed windscreen mount
- 1 x 16GB Micro SD card

- 1 x Vehicle charger
- 1 x 3.6m USB charging cable
- 1 x User guide

#### **Product Overview**



- 1. Power on/off button
- 2. 5V~2A USB Power Socket
- 3. Windscreen mounting slot
- 4. Built-in GPS antenna
- 5. System reset button
- 6. Built-in Ambarella video processor

- 7. 1296P Super High Definition video recorder
- 8. Speaker
- SD Card slot. Will support up to 64GB Micro SD card

#### Product overview continued.



- SD Card slot
- 2. Menu & Change LCD View button\*
- 3. Video Playback & SOS button
- 4. Up button
- 5. Down button & Mic on/off button
- 6. 2.7" Full colour LCD (Standby screen displayed)
- 7. OK/Enter & Stop/Start recording button
- 8. Camera/photo mode
- 9. Resolution

- 10. Charging status
- 11. SD card status
- 12. GPS Compass direction
- 13. Recording status
- 14. Video timer
- 15. GPS status
- 16. Loop time setting
- 17. Microphone status On/Off
- 18. Parking mode status On/Off
- 19. Image quality status



\*Press the Menu button to change the standby screen to mixed dash dam and speed trap detection view.

#### Installation

If the SD card isn't already installed, please insert the micro SD card in to the SD card slot on the side of the unit and attach the windscreen bracket to the DX1000.

Mount your DX1000 in a safe and convenient position in the front windscreen where it has an unobstructed view of the road ahead. We recommend mounting it at the top of the windscreen near to the rear view mirror. However remember that you will need to attach the power cable, so find a position where the power cable can be attached to the vehicle's cigarette lighter socket where it will not obstruct, or become a danger to the driver.

Once you have chosen a location, check the windscreen bracket lever is in the unlocked position, press the suction cup bracket to the glass and push the lever to the locked position.

#### Connecting to power

Attach the small end of the USB cable to the USB power socket on the side of the unit . Attach the other end to the vehicle charger provided. Plug the vehicle charger in to an appropriate cigarette lighter or 12V/24V socket in your vehicle.

#### Installation tips

Before mounting your DX1000, clean the area of the windscreen with a good quality glass cleaner to ensure the suction cup makes a good contact. Remember to mount the unit and install the power cable safely in a location where it does not interfere with the driver or the controls of the vehicle.

Although your DX1000 comes as standard with an 16GB micro SD card, it will support up to a 64GB micro SD card if you want to update the card to a larger size. If you do update the SD card, remember to select an SD card which is minimum SDHC Class 10.

It is also possible to 'hard-wire' your DX1000 and hide the power cables providing a neater installation. 5V Hard-wire leads can be purchased from the Accessory section of our website **www.aguriworld.co.uk** Please contact an auto electrician or your local car dealer if you are not familiar with this type of installation.

Please note that DX1000 requires a 5V feed, so if you do 'hard wire' the unit you must purchase a suitable 5V Hard-wire lead.

#### **Basic features**

Your Aguri DX1000 DVR comes as standard with all features set to their optimum settings, however the unit has certain user selectable features you can change to suit your own requirements.

#### Switching views and entering the Setting menus

You can switch between two different views; full screen speed trap detection mode and a combined view of speed trap detection and video. Use the Menu button to switch between the two different views as well as to enter the Settings menu and the Additional Settings menu.

#### Power on/off

Your DX1000 will Power on and start to record automatically as soon as it is connected to power. You can also power it on and off manually. Press and hold the Power button for 2 seconds to power on, press and hold the Power button for 3 seconds to power off.

#### Video/camera mode

You can only take photographs when your DX1000 is not recording and when in the combined view of speed trap detection and video. To stop the unit recording and switch to camera mode press the OK button. To take a photograph whilst in camera mode, press the Camera button. To switch back to video mode and to start recording video again, press the Menu or OK button.

#### Audible recording (Mic on/off)

When recording video you have a choice of whether you want to have the mic turned on to record audible sounds within your vehicle or to record video only with no sound. To turn the mic on and off press the Mic/Down button. The mic icon on the LCD display will change to confirm your selection. To turn the mic back on, press the Mic/Down button again.

#### **Emergency SOS function**

If you want to ensure you save and lock a section of video, for example, during an emergency or after an accident, press the Event/Play button

whilst the device is recording. The section of video just recorded will be locked and saved in the Event folder of the SD card so that it will not be deleted or automatically over-written.

#### Automatic video and event recording

Your DX1000 dash cam has been designed to be as simple to use as possible. The purpose of a dash cam is to continually record the road ahead and to automatically record and save any incidents or accidents you might be involved in. To ensure that your DX1000 does this as efficiently as possible, it will always power up in to video mode and begin recording automatically. Simply connect your DX1000 to a power source that comes on when you start the engine of your vehicle, and DX1000 will start recording automatically without you having to remember to touch a button.

#### Video playback on your DX1000 DVR

To review any video recorded directly on your DX1000 DVR, stop the video from recording by pressing the OK button. Next press the Menu to go to the combined view of speed trap detection and video if you are not using this view already and press the Play button. Select either the 'Event' or 'Normal' video folder and then use the 'up' and 'down' buttons to find the video file you would like to review and press the OK button to play it.

Press the Menu button until you exit the menu and return to the standby screen.

#### Deleting video files from your DX1000 DVR

To delete one or all of the video files saved to the SD card, press the Menu button twice to enter the menu and then scroll up or down until you see the 'Delete file' function and press the OK button. Select either the 'Event' or 'Normal' folder and use the 'Up' or 'Down' buttons to locate the video file you would like to delete and press OK. Your DX1000 DVR will give you the option to delete the file selected or delete all files in that folder.

Use the 'Up' or 'Down' buttons to make your selection and press the OK button to confirm.

Press the Menu button until you exit the menu and return to the standby screen.

Please note you cannot enter the Video playback mode whilst the video is recording. To stop your DX1000 from recording at any time press, the OK button.

# Video playback and tracking using Aguri DX1000 GPS and video playback software.

To view video recordings on your PC or Mac, you must first install the Aguri DX1000 GPS and video playback software. The software can be downloaded from the Software update section of our website www.aguriworld.co.uk

#### Using the Aguri DX1000 Viewbox PC companion

To view video and GPS track files recorded on your DX1000, remove the micro SD card from the DX1000 and insert it in to your computer. (Please note that you will need an appropriate micro SD Card reader for this task) Next, launch the Aguri DX1000 Viewbox software by double clicking on the Aguri DX1000 Viewbox icon that you should now find on the desktop of your PC. The following window will appear:-



- GPS track.

  2. Browse and open video and
- GPS track files on your PC.
- 3. Play/Pause a video and GPS file
- 4. Stop the video and GPS file currently playing.
- 5. Take a single screen shot from a length of video playing.
- 6. Time of recording.
- 7. GPS co-ordinates.
- 8. GPS Speed vehicle travelling in video.
- 9. Maximum speed vehicle

- achieves in each GPS track recorded
- 10. Average GPS speed of vehicle.
- 11. Expand video to fill screen
- 12. Exit Aguri DX1000 Viewbox
- 13. Change language
- Switch speed unit between Kmh and MPH
- 15. Video footage
- 16. GPS track
- 17. Video/GPS track files opened ready to play
- 18. Expand map view to fill screen
- 19. Speedometer

To view a recording and display the GPS track, click on the 'Search Directory' button and browse your computer until you find your DX1000 displayed as a 'Removable disc' (You should find it in the 'My Computer' or 'This PC' directory of your PC if connected correctly) Double click on the 'Removable disc' folder and select either 'Event' or 'Normal' and press OK to import the files in to the DX1000 video player software. The video/GPS track files recorded will appear in the two data lists at the bottom of the Aguri DX1000 Viewbox as indicated above. Highlight the video file you want to run and press the Play button or simply double click the video file you want to review to launch it.

#### Video recording settings

If you would like to fine tune any of the settings on your DX1000, follow the instructions below.

Enter the Menu by pressing the Menu button, and then press the 'Up' or 'Down' buttons to scroll through the various settings.

#### Resolution

To change the Resolution, enter the Menu and use the 'Up' or 'Down' buttons until you highlight 'Video resolution' and press the OK button to select. Use the 'Up' or 'Down' buttons to choose between 1280\*720 30P 16:9 / 1280\*720 60P 16:9 / 1920\*1080P 30fps 16:9 / HDR 1920\*1080P 30fps 16:9 / 1920\*1080P 45P 16:9 / 2304\*1296 30P 16:9 or 2560\*1080 30P 21:9. Press the OK button to make your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

User tip. The higher the resolution selected the more memory required to save and store lengths of video. If you want to store more video on one SD card, try reducing the resolution.

#### Loop recording

You can adjust the length of each loop of video recorded.

To change the Loop time, enter the menu and highlight 'Loop recording'. Select it by pressing the OK button and use the 'Up' or 'Down' button to choose between 1 minute, 3 minutes, 5 minutes or Off. Press the OK

button to save your selection and return to the menu. Please note that if you select Off, the unit will record one continuous stream of video and it will not be able to overwrite it automatically when the SD card is full.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### **Image Quality**

Use this setting to select the quality of the video or photograph you would like to capture.

Enter the menu and use the up and down buttons to highlight 'Image Quality'. Press OK to select it and use the 'Up' or 'Down' buttons to choose between Super Fine, Fine and Normal. Press the OK button to save your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Microphone

Use this setting to switch the microphone on or off.

Enter the menu and use the 'Up' or 'Down' buttons to highlight 'Mic set-up'. Select it by pressing the OK button and use the 'Up' or 'Down' buttons to choose between 'On' or 'Off'. Press the OK button to save your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

You can also quickly turn the Microphone on and off by pressing the Mic/Down button as necessary.

#### **Date/Time/Driver ID Stamp**

Use this setting to add a date, time and driver ID stamp to all recordings and photographs.

Enter the menu and use the 'Up' or 'Down' buttons to highlight 'Stamp setting'. Select it by pressing the OK button and use the 'Up', 'Down' and OK buttons to highlight and select the information you would like to 'stamp' on each recording or photograph.

To exit the menu, press the Menu button until you reach your preferred standby screen.

User tip: : If you want to 'stamp' a 'Driver ID' you will have to first add one to your DX1000. Find instructions on how to set the 'Driver ID' further on, in this User Guide.

#### **G-Sensor**

Your DX1000 has a built-in G-Sensor which continually monitors for impact or sudden changes in direction or speed, so it can sense whether you vehicle has been involved in an incident or accident. If the G-Sensor senses one of these things, your DX1000 will automatically lock and save the preceding length of video recorded so that you will have a permanent record of the event.

Your unit comes with the G-Sensor set to Medium sensitivity, which we think is the optimum setting but you can change this if required. To change the G-Sensor sensitivity, enter the additional settings menu by pressing the menu button twice, and use the 'Up' and 'Down' buttons to highlight 'G-Sensor'. Select it by pressing the OK button and use the 'Up' and 'Down' button to choose between Off, High, Medium or Low. Press the OK button to save your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### WB (White balance)

You can adjust the White balance to improve the quality of the video or photograph.

Enter the menu and use the 'Up' or 'Down' buttons to highlight 'White Balance'. Select it by pressing the OK button and use the 'Up' and 'Down' buttons to choose between Auto, Incandescent, Sunny, Cloudy and Fluorescent. Press the OK button to make your selection and return to the menu.

#### **EV Bias (Exposure)**

You can adjust the exposure you require. For example, during the winter you may want to change the exposure to account for the darker days.

To change the exposure, enter the menu and use the 'Up' and 'Down' buttons to highlight 'EV settings'. Select it by pressing the OK button and use the 'Up' or 'Down' buttons to adjust the EV exposure as necessary and press the OK button to save your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Language

You can change the menu language between English / Simple Chinese/Complicated Chinese/Russia.

To make your selection, enter the menu and use the 'Up' or 'Down' buttons to highlight 'Language'. Select it by pressing the OK button and use the up or down button to choose the language you require. Press the OK button to save your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Audible setup

There are five audible settings, H - High (Voice), M - Medium (Voice), L - Low (Voice), B - Beep (Beep only, no voice), O - Off (All audible alerts are switched off)

To make your selection, enter the menu and use the 'Up' or 'Down' buttons to highlight 'Audible setup'. Select it by pressing the OK button and use the 'up' or 'down' button to choose the volume level you require. Press the OK button to save your selection and return to the menu.

#### **Time Setup**

It is important to set the date and time, so that any accidents or incidents recorded are saved with the appropriate time and date information attached to them.

The Time is set automatically using GPS but you will need to manually adjust between GMT and British summer time. Press the Menu button to enter the menu and use the 'Up' or 'Down' buttons to highlight 'Time setup'. Next use the 'Up' buttons to adjust the hour by +1 for British summer time or leave at 0 for GMT. Press the OK button to scroll through all the time setting fields until you return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### **Beep Sound Setting**

DX1000 will emit a beep each time you press a button. You can switch this beep on or off depending on your preference.

To make your selection, enter the menu and use the 'Up' or 'Down' buttons to highlight 'Beep Sound Setting'. Select it by pressing the OK button and use the 'Up' or 'Down' buttons to choose between Off or On. Press the OK button to save your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### **Auto Power Off Setting**

If you would like your DX1000 to power off when not in use, you can set it to automatically power off after 1, 3 or 5 minutes.

To make your selection, enter the menu and use the 'Up' or 'Down' buttons to highlight 'Auto off Setting'. Select it by pressing the OK button and use the 'Up' or 'Down' buttons to choose between Off, 1 minute, 3 minutes or 5 minutes. Press the OK button to save your selection and return to the menu.

#### **Backlight Off**

You can control whether you would like the LCD to be on or off whilst you are driving. If you set the LCD to stay on, it will display what it is recording or the speed trap detection view as you drive. If you set the LCD to switch off, it will display what it is recording or the speed trap detection view for a short period after you first power on the device but will then switch off automatically. Even though the LCD switches off, the unit will continue to record in the background and the LCD will automatically switch back on during speed trap alerts.

To make your selection, enter the menu and use the 'Up' or 'Down' buttons to highlight 'Backlight setting'. Select it by pressing the OK button and use the 'Up' or 'Down' buttons to choose Off or On. Press the OK button to save your selection and return to the menu.

Select 'Off' if you want the LCD to stay on at all times.

Select 'On' if you want the LCD to switch off automatically.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### **Card Volume (SD Card capacity)**

Use this feature to check the size of the overall memory of the SD card installed, the total amount of the memory used and the amount of memory still available.

Enter the menu and use the 'Up' or 'Down' buttons to highlight 'Card capacity' and select it by pressing the OK button. Information on the SD card installed in your DX1000 will be displayed on the LCD. Press the menu button to exit the Card capacity setting and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### **Driver ID**

Use this feature to set-up a Driver ID for your DX1000. If added, this Driver ID can be 'stamped' on all photographs and video recorded, together with the date and time if required.

To add a Driver ID, enter the menu and use the 'Up' or 'Down' buttons to highlight 'Driver ID'. Using the keyboard and the 'Up' and 'Down'

buttons enter the Driver ID letter by letter until complete. Press the OK button to save your Driver ID and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Format (SD card)

If you are adding a new SD card to the device we recommend you format it before use. We also recommend that you format the existing SD card on a regular basis to maintain the health of the card. You can also use this function if you would like to clear and re-set your existing SD card.

To Format an SD card, enter the menu and use the 'Up' and 'Down' buttons to highlight 'Format' and select it by pressing the OK button. Use the 'Up' or 'Down' buttons to select the 'Tick' or 'X' and press OK to make your selection. If you choose to proceed, your DX1000 will display one last warning message 'Caution! Delete All?'. Use the 'Up' and 'Down' buttons to make your final selection and press the OK button. A final message will be displayed confirming that the card has been formatted successfully. Press the OK button to proceed.

User tip: Please remember that if you Format an SD card, any data or video recorded and saved to that card will be permanently deleted.

#### **Default Setting**

Use this function to return your DX1000 to it's original default factory settings.

Enter the menu and use the 'Up' and 'Down' buttons to highlight 'Default Setting' and select it by pressing the OK button. Use the 'Up' or 'Down' buttons to choose 'Yes' or 'No' and press OK to make your selection. Your DX1000 will power off and back on with the settings returned to the original factory settings.

#### **Version Info**

Use this feature to check the version number of the software currently installed on your DX1000.

Enter the menu and use the 'Up' or 'Down' buttons to highlight 'Version Info' and select it by pressing the OK button. The version number currently installed will be displayed. Press the OK button to return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Speed Warning - Over speed reminder

Use this function if you would like your DX1000 to alert you if you exceed the speed limit you select.

Enter the additional settings menu by pressing the Menu button twice and use the 'Up' or 'Down' buttons until you highlight 'Speed warning' and press OK. Next, use the 'Up' or 'Down' buttons to adjust the speed limit value and press OK to make your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### **Driving time warning**

Use this function to alert you after you have been driving for a preselected time.

Enter the additional settings menu by pressing the Menu button twice and use the 'Up' or 'Down' buttons until you highlight 'Driving time warning' and press OK. Next, use the 'Up' or 'Down' buttons to highlight your preferred setting and press OK to make your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Speed unit

Use this setting to switch your DX1000 between KMH and MPH

Enter the additional settings menu by pressing the Menu button twice and use the 'Up' or 'Down' buttons until you highlight 'Speed unit' and press OK. Next, use the 'Up' or 'Down' buttons to highlight your preferred setting and press OK to make your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Speed trap alerts

Use this setting to switch GPS speed trap alerts on or off.

Enter the additional settings menu by pressing the Menu button twice and use the 'Up' or 'Down' buttons until you highlight 'Speed trap alert' and press OK. Next, use the 'Up' or 'Down' buttons to highlight your preferred setting and press OK to make your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Red light camera

Use this setting to switch Red light camera alerts on or off.

Enter the additional settings menu by pressing the Menu button twice and use the 'Up' or 'Down' buttons until you highlight 'Red light camera' and press OK. Next, use the 'Up' or 'Down' buttons to highlight your preferred setting and press OK to make your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### Mobile speed trap alert

Use this setting to switch Mobile speed trap alerts on or off.

Enter the additional settings menu by pressing the Menu button twice and use the 'Up' or 'Down' buttons until you highlight 'Mobile speed trap alert' and press OK. Next, use the 'Up' or 'Down' buttons to highlight your preferred setting and press OK to make your selection and return to the menu.

# Parking monitoring – DX1000 will monitor for any impacts when powered off.

If Parking monitoring is switched on, your DX1000 will monitor for any impacts to your vehicle and will automatically power up and record for a period of approximately 20 seconds if it senses anything. Please note that Parking monitoring operates using the unit's built-in battery and can only operate successfully for as long as the battery has sufficient charge. DX1000 Parking monitoring can last up to 14 days from a full charge.

To switch Park Mode on or off, enter the additional settings menu by pressing the Menu button twice and use the 'Up' or 'Down' buttons to highlight 'Park Mode'. Select it by pressing the OK button and use the 'Up' or 'Down' buttons to choose between 'On' or 'Off'. Press the OK button to save your selection and return to the menu.

To exit the menu, press the Menu button until you reach your preferred standby screen.

#### **Camera operation**

Your Aguri DX1000 DVR has been designed primarily to function as a dash cam, to record the road ahead and to save any incidents or accidents you may be involved in. However, in addition to the DVR function, your DX1000 can also be used to take still photographs.

DX1000 will always power up in Video mode and start recording automatically, so to switch to Camera mode, press the OK button, to stop Video recording.

To take a picture, simply line up the object you want to capture using the LCD and press the Camera mode button once.

To return to video and start recording press the OK button.

# How do I update the speed trap database and software on my DX1000 DVR dash cam?

Speed trap database and software updates can be found on our website. Please go to the 'Software updates section of our website **www.aguriworld.co.uk.** Scroll down the list of software updates available and click on the download link for 'DX1000 Speed trap and software updates.'

Once you have downloaded the software to your PC and unzipped the folder, remove the SD card from the DX1000 and insert in to your computer using a suitable SD card reader. Next open the SD card so you can see the files already on it and then 'drag' or 'copy and paste' the new DX1000 software updater files from your PC on to the SD card...

## Please note that you should have downloaded two new DX1000 software updater files called 'edogdata.dat' and 'firmware.bin'

Once you have copied the two files to the SD card, safely remove the SD card from your computer and re-insert it in to your DX1000. The device will update in two stages. First it will update the system software, then it will update the speed trap database.

Power on the unit which will display the message 'Firmware update?' together with a 'tick' and a 'cross'. Use the up or down buttons to highlight the 'tick' and press the OK button to start the update. The DX1000 will then automatically update whilst the screen keeps you upto-date with it's progress. Once the update is complete the screen will go blank. Next, the unit will display the message 'Edog data update?' (speed trap database update) together with a 'tick' and a 'cross'. Use the up or down buttons to highlight the 'tick' and press the OK button to start the update. The DX1000 will then automatically update whilst the screen keeps you up-to-date with it's progress. Once the update is complete the unit will re-start and will be ready to use again.

### **Technical Specification**

| Display                   | 2.7 inch TFT LCD monitor   |
|---------------------------|--|
| Lens                      | 150 degree wide viewing angle and 6 layer all glass lens. TTL:21~22mm  |
| Languages                 | English / Simple Chinese/ Complicated Chinese/ Russia  |
| Video Format              | .MOV   |
| Video Resolution          | 1280*720 30P 16:9 / 1280*720 60P 16:9 / 1920*1080P 30fps 16:9 / HDR 1920*1080P 30fps 16:9 / 1920*1080P 45P 16:9 / 2304*1296 30P 16:9 or 2560*1080 30P 21:9 |
| Motion Detection          | ON/OFF   |
| Audio Recording           | ON/OFF   |
| Image Resolution          | 4M Pixels  |
| Image Format              | JPEG   |
| Memory Card               | Supports Micro SD card up to 64GB  |
| MIC/Speaker               | Built-in   |
| Backlight Off             | ON/OFF   |
| Auto Power Off            | OFF/1 Minute/3 Minutes/5 Minutes   |
| USB Port                  | USB2.0   |
| Battery Capacity          | 250MAH 3C  |
| Aguri ViewBox PC software | Windows 7/Windows 8/Windows 10/ Mac<br>Sierra/Mac High Sierra  |
|                           |  |

# Disposal of Old Electrical & Electronic Equipment - applicable in the European Union.



If you see this symbol on a product or its packaging, it indicates that the product should not be treated as normal household waste. If you see this symbol on any product or packaging it should be handed over to an applicable collection point for the recycling of electrical equipment.

By ensuring that this product is disposed of correctly you will help prevent a potentially negative impact on the environment. In addition the recycling of materials will help to conserve natural resources. For further

information about recycling please contact your local civic office or recycling centre.

#### Warranty

Please note that to receive technical support or service under warranty, you must first register your unit at www.aguriworld.co.uk

#### Having a problem with your Aguri Speed Vision DX1000 DVR?

Try visiting the FAQ section at **www.aguriworld.co.uk**. We find that most issues can be resolved there.

If you are still experiencing problems, your Aguri Speed Vision DX1000 DVR comes with a standard 12 month warranty. To return your unit under warranty please ship it in suitable protective packaging, using Special Delivery or an alternative insured delivery service to:-

#### **Warranty Department**

#### Aguri Limited

1st Floor, Unit 6 Stretford Motorway Estate,

Barton Dock Road.

Manchester

M32 0ZH

HK

#### Please enclose the following information:

- (a) Your name, address and a full description of the problem.
- (b) A telephone number where you can be reached during business hours.
- (c) Your units' serial number.
- (d) A copy of your proof of purchase.

#### Please note that the warranty will be considered void if the product:

Has been dropped or otherwise obviously mistreated.

Has been subjected to heat, moisture or damp conditions.

Has been opened or dismantled.

Has been charged or powered with any cable or charger other than the one supplied.



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